





Commitment To Quality
CUSTOMER SATISFACTION
UNIMPEACHABLE INTEGRITY
Service second to none.

Hello! It's nice to meet you.

Town & Country Group is a privately owned electrical, technologies, securities and controls contractor serving West Michigan and Mid-Michigan.

Town & Country Group serves commercial clients of various sizes and industries, including industrial, agricultural, health care, senior living, multi-family housing, K-12 education, higher education, worship and municipal, as well as residential clients. Town & Country Group is highly regarded as an expert in these fields, as we continually research and implement new trends, technologies, innovations, efficiencies, processes and resources.

Our team consistently delivers high-quality work, which has led to long-term relationships with our customers. In fact, our top clients do not work with other contractors, as we have essentially become an extension of their facilities and engineering departments. This is the result of our goal to hire people who live out the core values Ken Bing established when he founded Town & Country Group in 1983: Commitment to Quality, Customer Satisfaction, Unimpeachable Integrity and Service Second to None.

We guarantee an excellent experience and unmatched quality when working with Town & Country Group's electrical, technologies, securities and controls professionals. We look forward to partnering with you.

“

Town & Country Group's response time is top-notch, and I know they won't leave until the project is perfect and test-certified. For me, choosing Town & Country Group comes down to the quality of work, because I know that I'm getting top-quality work and service every single time.

— Josh Serba, CIO, AHC+Hospitality

”





Electrical

Our expert team of project managers, electricians, engineers, designers, estimators and field professionals lead the industry in coordinating and installing electrical systems for diverse industries and buildings, complexes, facilities, venues and homes of all sizes.

With Town & Country Group, you are not just another customer. We treat each client as a friend and each project as if it were our own. We listen intently to ensure we understand your vision and create and install a solution on time and on budget that outperforms your expectations.

From concept through completion, our award-winning electrical services are second to none. Our professionals work hand-in-hand with you, the architect and/or general contractor to ensure your vision comes to life, on time and on budget. Our design-build services, in which we handle every aspect of the project, ensures top quality while reducing time and cost.

We have a long-standing reputation of unmatched service and high-quality work, and stand behind our results 100 percent. We do not consider a job complete until everything is tested and operating as designed, clients are trained and 100 percent satisfied with installation. A construction experience with Town & Country Group is guaranteed to be excellent.

-
- Building Information Modeling
 - Electrical Engineering & Design
 - Complete Electrical Design-Builds
 - Energy Management
 - Preventative Maintenance/Testing
 - Process Control Panels
 - Distribution Equipment
 - Transformer Installation
 - Building and Site Lighting Upgrades and Repair
 - Streetscape Lighting
 - Lighting Control Systems
 - Fire Alarm System Installations
 - Prefabrication
 - Lightning Protection Systems
 - Lighting LED Retrofits
 - Underground Medium Voltage
 - High Voltage Install/Maintenance/Repair
 - Arc Flash Surveys
 - Power Monitoring
 - Infrared Inspections
 - Energy Surveys/Audits
 - Energy Reduction
 - Cable Locating (MISSDIG)
 - Overhead Distribution (Partners)
 - Underground Distribution
 - Transformer Oil Testing
 - Trenching, Excavating and Auger Hole Boring





Ravenna High School, Ravenna



Van Wyk Risk Solutions, Grand Rapids

Technologies

Technology is an ever changing industry, and Town & Country Group designers, engineers and field technicians never shy away from new technologies. Our team members continually research, attend training and embrace cutting edge products and solutions.

From cameras, controls, phone systems, audio visual and sound systems, fiber optics and data, our clients look to us to provide a great experience from design through completion. Nothing is left undone, including training.

We make sure end-users fully understand and know how to execute the technologies' capabilities. If an issue does arise, we are available 24/7 365. Guaranteed.

- LAN/WAN/Wi-Fi Auditing
- Wireless Survey and Deployment
- Technology Disaster Planning
- IT Network Services & Support
- Software & Hardware Support
- Access Controls
- Nurse Call Systems
- Structured Cabling
- Fiber Optic
- IP Telephone Systems
- Overhead Paging
- Clocks
- Distributed Audio
- Audio Visual
- Sound Masking
- Assisted Listening Systems (Hearing Loop)
- Low-Voltage Installation
- Data Centers
- Digital Signs
- Video Conference Systems
- Security Systems

“

Town & Country Group's track record of providing high-quality service, training and support is impeccable. They are always responsive to our needs and respectful of our budget, and they are one of the few companies able to meet and exceed our internal project standards.

— Ryun Landheer, Director of Technology, Ravenna Public Schools

”



Zeeland Farm Services, Zeeland



Holland Hospital, Holland



Zinser Elementary, Walker

Security

From locks and card access, to mass notifications and lock-down systems, Town & Country Group expert technicians have decades of experience designing, installing, wiring and cabling top-quality security systems to protect what is important to you.

Thousands of businesses since 1983 have trusted us to keep their staff and assets safe. Our securities team stays current with new technologies solutions to protect companies' physical and intellectual property from physical, cyber or natural threats.

Our team has partnered with many school districts to install and maintain some of the best mass notification systems in Michigan. These projects often feature advanced network IT devices, automatic door closures, and internal and external text notifications.

Town & Country Group's team of professionals believes it is our responsibility to help ensure students remain safe from potential intruders. To do so, we have helped school IT directors receive funding to improve their security systems.

- Access Control Systems
- Mass Notification Systems
- Vape Sensors
- Gunshot & Aggression Detectors
- Low-Voltage Installation
- Code Blue Emergency Stations
- CCTV/Surveillance
- Intrusion Detection
- Fire Detection and Alarm Systems
- 24/7 System Monitoring





Holland Hospital Boven Birth Center, Holland



Zeeland Farm Services, Ithaca



Blain's Farm and Fleet, Holland



Controls



Zeeland Farm Services, Ithaca

Town & Country Group is a full-service controls integrator. We work hand-in-hand with commercial, manufacturing and industrial companies from concept to design to implementation and startup.

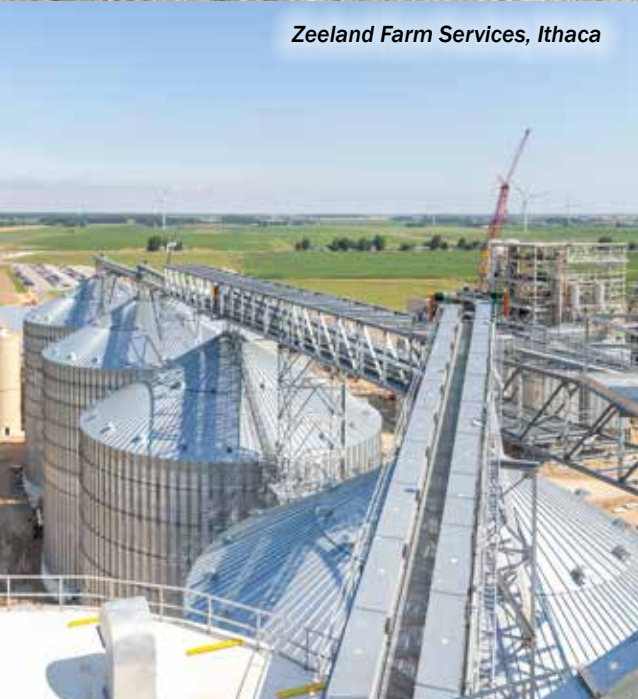
Our expert team of master and journeymen electricians, engineers, technicians and programmers have developed unique solutions for Michigan's top companies to optimize their machines' process and improve performance, operations and productivity.

Once Town & Country Group has its clients up and running, our service doesn't stop there. We provide extensive training until all users are comfortable. And if a problem arises after project completion, we don't leave companies in the dark. We are available for service 24/7.

- SCADA/Automation Engineering and Design
- Human Machine Interface (HMI) Programming
 - Machine-based Touch Screens
 - PC-Based Operator Stations
 - Single/Multi-stations
- PLC Design & Programming
- Process Control & Integration
- Control Panel Design and Construction



Michigan Agricultural Commodities, Breckenridge



Zeeland Farm Services, Ithaca





Service

Town & Country Group's service department has a talented workforce with a diverse skill set and extensive experience solving problems for commercial, industrial, education, healthcare, worship, agricultural, municipal and residential clients.

Service calls are truly important to us. We promise to respond quickly, be attentive to the customer's needs and provide Service Second to None. Clients can be certain, if they are facing an emergency situation, we will re-prioritize our tasks to keep clients powered, connected and protected. We even are available for emergency calls 24/7. A service technician is always ready to help.

Town & Country Group's expert electricians and technicians are committed to leading the industry by introducing clients to innovative products, processes and emerging technologies. But even the best and industry-leading technologies can't replace the customer service and assurance a real person provides clients needing assistance.

On the other end of the phone line, our office managers promptly connect callers to our problem-solving experts, who ensure clients' needs are met. We give callers our full attention and schedule a time for a free estimate if the problem is not urgent. If it is, count on Town & Country Group to be there right away. If the issue is a quick fix that doesn't require a licensed technician, we gladly talk the client through the process, saving them time and money.

We stand by our work 100 percent, and do not consider a job complete until a client is satisfied.

“
I had a fire at my home, and we called Town & Country Group. Casey came right away to help. He truly was an angel for me that day. He was all the difference for us in handling such a tough situation and making it better. I truly appreciate what your company and Casey did for us.
— Lynn, of Douglas, Michigan
”

What Our Clients Say

“

You have built a great company with great people. Your staff get things done on time, with exceptional work and great attitude. I always look forward to a project when I can work with Town & Country Group.

— Tom Beukema, Network Engineer Grand Valley State University

I am renovating my home and needed outlets replaced and new fixtures installed. Cody was awesome! What a great experience from the first call to the finished product!

— Jessica, Allendale, Michigan

Town & Country Group knew what needed to be accomplished, as well as the building layout and processes affected. The speed and accuracy at which they accomplished this work made the project much easier. You have some of the best trades people on site.

— Tim Armstrong, Power Distribution Engineer, Hemlock Semiconductor

You couldn't ask for better business professionals. Not only was the electrician willing and fully qualified, he was concerned and came immediately. He was a true professional, answered all of my questions with patience and was courteous and intelligent. Usually, I can only wish such a person exists when I'm in need.

— Lita, of Holland, Michigan

They were great at helping guide the schedule and logistics. They consistently communicated with me and always followed through with what they promised.

— Brian Darling, Superintendent, Erhardt Construction

”



What to Expect Teaming With Us

Town & Country Group promises to provide an excellent installation experience. We have garnished a state-wide reputation of high-quality work and service delivered on time and on budget. How do we do it? We stay focused on safety, education, our communities and the utmost satisfaction of our clients.

SAFETY

Safety is our No. 1 priority — not only for our staff, but for everyone on or near the job site. We believe safety is everyone's responsibility, and company-wide expectations, procedures and training has made Town & Country Group one of the most respected safety programs in Michigan. In fact, we recently received Associated Builders and Contractors, Western Michigan Chapter's Platinum STEP Award, given to companies with exemplary safety records.

EDUCATION

Town & Country Group is committed to developing all team members professionally and personally. Employees are encouraged to develop and broaden their skills and capabilities to the fullest extent, through in-house and outside education. Not only do Town & Country Group team members receive safety, quality control and trade skills education, they also attend leadership, customer service and other personal growth training.

COMMUNITY INVOLVEMENT

Town & Country Group is part of the DNA of the communities it serves. As a company founded on serving thy neighbors, any time and any day, our team members are active — physically and through philanthropic donations — to support those in need. Town & Country Group has been blessed with community support, and we work hard to share our blessings.

CLIENT SUCCESS

Client success is our ultimate goal through our excellent service. If a space is occupied during construction, we are sensitive to a facility's schedules and the safety of staff, patrons and/or students to ensure our clients can conduct business as usual during the project. Our trade professionals are planning experts and communicate thoroughly and often to minimize potential disruptions. With Town & Country Group, clients don't have to sacrifice their success while we make their vision a reality.



Find us on Facebook, Instagram, LinkedIn
or at www.tcgroupinc.com



We Look Forward to Working With You.

YOUR ELECTRICAL, TECHNOLOGIES, SECURITY AND CONTROLS EXPERTS

Agricultural
Education K-12
Higher Education
Industrial
Laboratories
Manufacturing
Multi-Family
Municipal
Outdoor Lighting
Recreation Facilities
Residential
Retail
Commercial Dining
Senior Living
Health Care
Worship
24/7 Emergency Service



ZEELAND

616-772-6746
9327 Riley Street
Zeeland, MI 49464

ITHACA

989-875-4750
145 Industrial Pkwy
Ithaca, MI 48847

MIDLAND

989-496-2458
401 Kent Ct
Midland, MI 48642